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FLORIDA MEDICAID

A Division of the Agency for Health Care Administration

Florida Medicaid Health Care Alert

March 7, 2022

**Provider Type(s): 91, specialty 174;
32, specialty 174**

Mental Health Target Case Management Provider Requirements

Effective on July 1, 2017, all Mental Health Targeted Case Management (TCM) case managers and Mental Health TCM supervisors providing Medicaid covered TCM services must hold certification from an approved certification agency. This is in accordance with section 394.4573, Florida Statutes. This requirement does not affect Florida Medicaid's other types of TCM providers, Child Health Services and Children At-Risk of Abuse and Neglect.

Because of this certification requirement, Florida Medicaid:

- Requires copies of [Florida Certification Board](#) certification for all case managers and supervisors providing Mental Health TCM services
- Does not require signed appendices E, F, G, or H from rule 59G-4.199 handbook

Florida Medicaid is working to update the [Mental Health Targeted Case Management](#) handbook to reflect these requirements.

For additional assistance please contact the Florida Medicaid Helpline at 1-877-254-1055.

QUESTIONS? FLMedicaidManagedCare@ahca.myflorida.com
COMPLAINTS OR ISSUES? ON LINE <http://ahca.myflorida.com/Medicaid/complaints/> | **CALL** 1-877-254-1055Ca

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