



Behavioral Health Case Management

The Florida Certification Board (FCB) is pleased to offer the Certified Behavioral Health Case Manager -- in full and provisional status (CBHCM & CBHCM-P) -- and the Certified Case Manager Supervisor (CBHCMS) program.

The Certified Behavioral Health Case Manager (CBHCM) credential is for people who provide direct behavioral health case management services to adults or children with serious mental health conditions, substance use disorders, and/or those whose involvement in the child welfare system requires behavioral health case management services.

An individual holding a CBHCM is qualified to provide case management services, which are defined in section 394.4573(1)(b), Florida Statutes as "those direct services provided to a client in order to assess his or her needs, plan or arrange services, coordinate service providers, link the service system to a client, monitor service delivery, and evaluate patient outcomes to ensure the client is receiving the appropriate services." The CBHCM credential meets the certification requirement in s. 394.4573, F.S.

The role of the Certified Behavioral Health Case Manager Supervisor (CBHCMS) is to provide direct supervision of case managers to ensure recipients are gaining access to needed medical, social, educational and other services necessary to optimize functioning and meet complex needs. The CBHCM-S authorizes, and can also provide, the services delivered by the CBHCM for payment by Medicaid.

Applicants who meet all CBHCM or CBHCMS standards at the time of application will follow the standard application route. A provisional certification route is available for CBHCM applicants who have met the requirements for the formal degree and training, and have passed the certification exam, but do not have the full work experience and supervision requirements completed. This provides the individual a full year to fulfill the rest of the requirements while provisionally certified.

For detailed information, for the Certified Behavioral Health Case Manager or the Certified Behavioral Health Case Manager Supervisor credentials, see the Standards and Requirements Tables for either credential online at www.flcertificationboard.org.

PERFORMANCE DOMAINS

Engagement & Assessment

Service Planning & Development

Coordination, Linkage & Monitoring

Documentation

Professional, Legal & Ethical Responsibilities

CERTIFICATION FEES

Standard Certification Application: \$100

Provisional Certification Application: \$100

Provisional Upgrade Application: \$50

BHCM & BHCMS Exam: \$100

Biennial Renewal: \$150

CONTACT US

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Getting Certified

STANDARDS AND REQUIREMENTS

Certified Behavioral Health Case Manager (CBHCM)

- Bachelor's degree from an accredited college or university
- 2,000 hours of experience providing direct case management services
- 50 hours of training from an approved FCB provider
- 50 hours of on-the-job supervision
- Three (3) professional letters of recommendation
- Pass the Behavioral Health Case Manager certification exam
- Pass a Level 2 background check
- Agree to be bound by the FCB Code of Ethics
- Submit all required CBHCM certification forms and fees

Certified Behavioral Health Case Manager - Provisional Status (CBHCM-P)

The Provisional credential has the same requirements as the CBHCM; however, the certification process occurs in two phases. The first phase requires applicants to meet education, training, and examination requirements. A provisional credential is issued for a 12-month period. All CBHCM-P applicants must be employed at an eligible site as a condition of provisional certification.

Phase two occurs during the provisional period. Provisionally certified case managers must complete all on-the-job supervision and work experience requirements, plus submit three letters of recommendation. An Upgrade Application must be submitted for the full CBHCM credential, preferably three months before the provisional credential expires.

Certified Behavioral Health Case Manager Supervisor (CBHCMS)

The work experience for the CBHCMS varies, based on the degree held:

- Related Master's degree* or higher must have at least 4,000 hours of work experience providing case management services* (see note below)
- Any Bachelor's degree, non-related Master's degree or higher must have 8,000 hours or work experience providing case management services
- 50 hours of training from an approved FCB provider
- 50 hours of on-the-job supervision
- Three (3) professional letters of recommendation
- Pass the Behavioral Health Case Manager Supervisor certification exam
- Pass a Level 2 background check
- Agree to be bound by the FCB Code of Ethics
- Submit all required CBHCMS certification forms and fees

**Related Master's degrees are Counseling, Social Work, Psychology, Criminal Justice, Nursing, Rehabilitation, Special Education, Health Education or a related human services field in which major coursework includes the study of human behavior and development.*

MAINTAINING CERTIFICATION

- Complete 10 continuing education hours per year for the two-year period (20 hours total)
- Submit a Renewal Application and the renewal fee by March 31st (Renewal fee: \$150)
- Follow the FCB Code of Ethical and Professional Conduct

LEARN MORE Please visit the FCB's website at www.FICertificationBoard.org for additional information about the CBHCM & CBHCMS credentials and related services the FCB offers.